



235 Government Center Dr. ● Wilmington, NC 28403

Office: 910-332-6550

Fax: 910-332-6352

Upload to www.cfpua.org via the Contact Us button

Pool Credit Request Form

Cape Fear Public Utility Authority will consider a sewer credit based on the metered water volume used to fill a newly constructed pool or when refilling a pool that has been completely drained to facilitate a repair. **Credit is not available for the addition of makeup water due to normal routine maintenance nor are credits provided for splasher pools (kiddie pools) or hot tubs.** For newly constructed pools or pool repairs requiring the complete draining of the pool, documentation from company performing the work must be included. Customer must provide the dimensions of the pool, the volume that was filled, and the dates the pool was filled. Adjustment to account, if granted, will be based on the average usage for the prior six billing cycles and a customer may only receive one pool credit per twelve-month period. Request for pool credit must be submitted within 90 days of the date the pool was filled.

Please complete the information below and return it to our office. You may also submit via mail, fax or email as listed.

CUSTOMER INFORMATION		
NAME ON ACCOUNT:	_____	
ACCOUNT #:	_____	
SERVICE ADDRESS:	_____	
PHONE #'S: (HOME)	(WORK)	(CELL)
EMAIL ADDRESS:	_____	

POOL INFORMATION		
DATE POOL FILLED:	_____	
REASON FOR FILL/REFILL:	_____	
TYPE OF POOL: IN GROUND <input type="checkbox"/> ABOVE GROUND <input type="checkbox"/>		
POOL DIMENSIONS: LENGTH	WIDTH	DEPTH GALLONS
_____	_____	_____
<i>*For round pools, provide the circumference (width) and average depth only.</i>		

Missing or incorrect information may delay the processing of your request.

CUSTOMER NAME _____

CUSTOMER SIGNATURE _____

DATE _____

CFPUA USE ONLY	
DATE OF LAST POOL CREDIT:	VOLUME USED FOR CREDIT:
_____	_____