

We want to visit with you

Educating the public about its water and wastewater services is an important CFPUA duty. That's why CFPUA staff will gladly come to your community or your child's school to talk about your water and wastewater services.

You can have one of our dedicated employees talk to your kid's class about becoming a Water Wizard or speak to your homeowners association, civic organization or community group about how CFPUA operates every day.

For more information on how you can have a CFPUA representative speak to your group or your child's school, please contact CFPUA's Communications staff at communications@cfpu.org or (910) 332-6704.

Our mission:

To provide high-quality service in an environmentally responsible manner while maintaining the lowest practicable cost.



Payment Center & Administrative Offices:
235 Government Center Drive
Wilmington, NC 28403
Customer Service: (910) 332-6550
Water/Sewer Emergencies: (910) 332-6565
Payment Center:
305 Chestnut Street, Wilmington, NC 28401



CFPUA And You



Find out How CFPUA Is Ensuring
Our Community's Quality of Life

When the Cape Fear Public Utility Authority (CFPUA) was created in 2008, it was given a mission to provide high-quality service in an environmentally responsible manner while maintaining the lowest practicable cost. Today, the men and women of CFPUA do their best to fulfill this mission for the nearly 200,000 people who live in the City of Wilmington and New Hanover County and use CFPUA's services.

Water is life's most precious resource and it is essential for public health, basic sanitation, environmental protection, fire protection and economic development. In other words, it is directly tied to our overall quality of life. Because of water's role in our lives, CFPUA provides services that are vital to our community. There is no down-time; services have to be available 24/7/365.

Your drinking water is a product; it can't be taken as-is from the Cape Fear River. Every day, CFPUA treats millions of gallons of water from the river, turning it into clean, safe drinking water. It has to pass thousands of tests a year and

is delivered through a network of water mains that – if placed end to end – would extend from Wilmington all the way to Dallas, Texas, more than 1,100 miles away.

The price for this service?

.3 cents a gallon. When you compare it to other liquids we use every day, your drinking water is the biggest bargain you can find.

When you are finished using your water, CFPUA must turn that into a product that is safe to place back into our environment. We take the wastewater from your house through a network of sewer mains that – if placed end to end – would extend from here to New Orleans, 900-plus miles away, and deliver it to our treatment plants.

Once at our plants, the wastewater goes through a series of both timeless and state-of-the-art technologies to become water that - in accordance with federal and state standards - can be reclaimed by nature.

The Cost of Your Water

(Price PER Gallon)

\$1 worth of CFPUA water fills 2,600+ BOTTLES OF WATER

Savings: More than \$3,300 (@\$1.25 per 16 oz.)



\$3.50



\$4.00



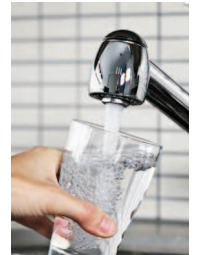
\$13.00



\$28.00



\$32.00



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