



August 2025



Wrightsville Beach Customer Workshop on 8/20

CFPUA will host the first of two workshops for our new Wrightsville Beach customers this month:

- **DATE:** Wednesday, August 20
- **TIME:** 4 p.m. to 6:30 p.m.

FIND OUT ABOUT:

[Wrightsville Beach Consolidation](#)

[How Does CFPUA Treat My Water?](#)

[Southside Wastewater Plant Replacement](#)

- **LOCATION:** Wrightsville Beach Town Hall, Board of Aldermen Chambers, [321 Causeway Drive](#)

The workshop is open to all water and sewer customers within the Town of Wrightsville Beach, who will officially become CFPUA customers on September 30.

CFPUA staff will be on hand to help customers set up their online CFPUA accounts and autopay. Customers can also learn more about the consolidation and upcoming infrastructure improvement projects throughout the town.

A second workshop will be held at the same location on Wednesday, September 17, from 4 p.m. to 6:30 p.m.



Click the icon above to sign up for news and alerts from CFPUA through [Notify Me](#).

CONTACT US

Customer Service: (910) 332-6550

Engineering: (910) 332-6560

Human Resources: (910) 332-6570

Water Conservation Hotline: (910) 332-6566

Water/Sewer Emergencies: (910) 332-6565

Email: communications@cfpua.org

Learn more about the Wrightsville Beach Consolidation

N.C.'s Top Environmental Official Visits CFPUA



In July, CFPUA was honored to have N.C. Department of Environmental Quality Secretary D. Reid Wilson and his staff tour our Sweeney Water Treatment

Plant. Leaders from the City of Wilmington and New Hanover County and staff from Sen. Thom Tillis' office also joined us.

Secretary Wilson was appointed by Gov. Josh Stein and assumed his role this year, and this was his first visit to Sweeney.

As water utilities across North Carolina design treatment solutions to address PFAS, Secretary Wilson was interested in learning more about CFPUA's industry-leading example. We shared how our state-of-the-art Granular Activated Carbon filters remove PFAS such as GenX to non-detectable levels in drinking water.

[Click here to learn about the many steps that go into giving CFPUA's customers clearly better water.](#)

CFPUA Board Elects New Officers



(Clockwise from top left) Chairman Wesley P. Corder, Vice-Chairman Deans Hackney, Treasurer Bill Smith, P.E., and Secretary Dr. Jessica Cannon

The CFPUA Board has elected its officers for Fiscal Year 2026.

Wesley P. Corder will serve as Board Chairman. Mr. Corder was appointed to the CFPUA Board jointly by the City of Wilmington and New Hanover County and has been a member of the Board since 2017.

Deans Hackney will continue in his role as Vice-Chairman. Mr. Hackney was appointed to the Board by the City of Wilmington and has served since 2018.

Dr. Jessica Cannon will continue in her role as Secretary. Dr. Cannon was appointed to the Board by the City of Wilmington and has served since 2019.

Bill Smith, P.E., will serve as Treasurer. Mr. Smith was appointed by the County and has served since 2023.

[CFPUA's 11-member board](#) comprises local elected officials and community members, who are appointed solely or jointly by the New Hanover County

Southside Replacement Project Awarded Additional \$35 Million in Loans



A rendering showing the planned Southside Plant Replacement and Expansion, south of the existing plant.

CFPUA is gearing up to complete the biggest capital project in our history, and staff is securing critical funding.

Last month, the State Water Infrastructure Authority (SWIA) approved a fifth round of loans totaling \$35 million from the State Revolving Funds (SRF) to support our Southside Wastewater Treatment Plant Expansion and Replacement Project. This brings the total SRF loan funding approved to date for Southside to \$175 million – approximately 43 percent of total project costs.

Securing these low-interest loans helps mitigate rate impacts from the Southside project. Staff also continue to explore options for other outside funding at the state and federal levels to help offset project costs.

Site work for the Southside Replacement gets underway in the coming weeks, with construction expected to start this winter. Learn more about this major project at [CFPUA.org/Southside](https://cfpuw.org/Southside).

Employee Spotlight

Each month we introduce you to one of the more than 300 employees at CFPUA who work to provide you with the best water and wastewater services.



Abbott Thorpe
Meter Technician

Birthplace: Fayetteville, NC

Department/Division: Meter Services

Position: Meter Technician

Length of employment: 1 year

Briefly describe your typical day at work: On a typical day I go out to fix water leaks, pull and reset meters, and assist other technicians when directed, I also investigate customers' meters make sure they are working and preform pressure tests to make sure people are getting good water pressure.

What do you enjoy most about your job? The thing I enjoy most about my job is being able to help supply safe drinking water to customers by installing water meters and fixing lines that break.

Tell us about one of your biggest accomplishments or challenges while working at CFPUA? One of my biggest accomplishments as an employee is being hired as a Meter Reader and working in that position for 6 months before moving up to my Technician job.

What's one thing you'd want customers to know about your department, position, or CFPUA in general? I would like customers to know that as a Technician, I am 100% dedicated to helping provide the best drinking water that is available.

What do you like to do when you're not at work? When I am not at work I enjoy hanging out with my family and helping people whenever they ask. I enjoy welding and fixing things and being outdoors.

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