



Water Works

May 2025



Sewer Smoke Testing Begins May 17

Starting on Saturday, May 17, CFPUA crews will be conducting sewer smoke testing in parts of the service area.

Smoke testing is a common method for utilities to find leaks or breaks in

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sewer mains. During testing, non-toxic smoke-filled air is forced into the sanitary sewer system. As the smoke flows through the sewer mains, it will leak out of any defects in the pipe and escape through the ground. This allows crews to pinpoint sewer breaks that are in need of repair.

Crews will conduct testing in the following areas: Waterford, Pine Hollow Drive, Echo East, Johnson Farms, Hidden Valley, Southwold Drive, and Pine Valley Drive. Crews will conduct smoke testing between the hours of 8 a.m. and 5 p.m., Mondays through Fridays.

[Click here for more information.](#)

[Sweeney Treatment Enhancements Project](#)



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CONTACT US

Customer Service: (910) 332-6550

Engineering: (910) 332-6560

Human Resources: (910) 332-6570

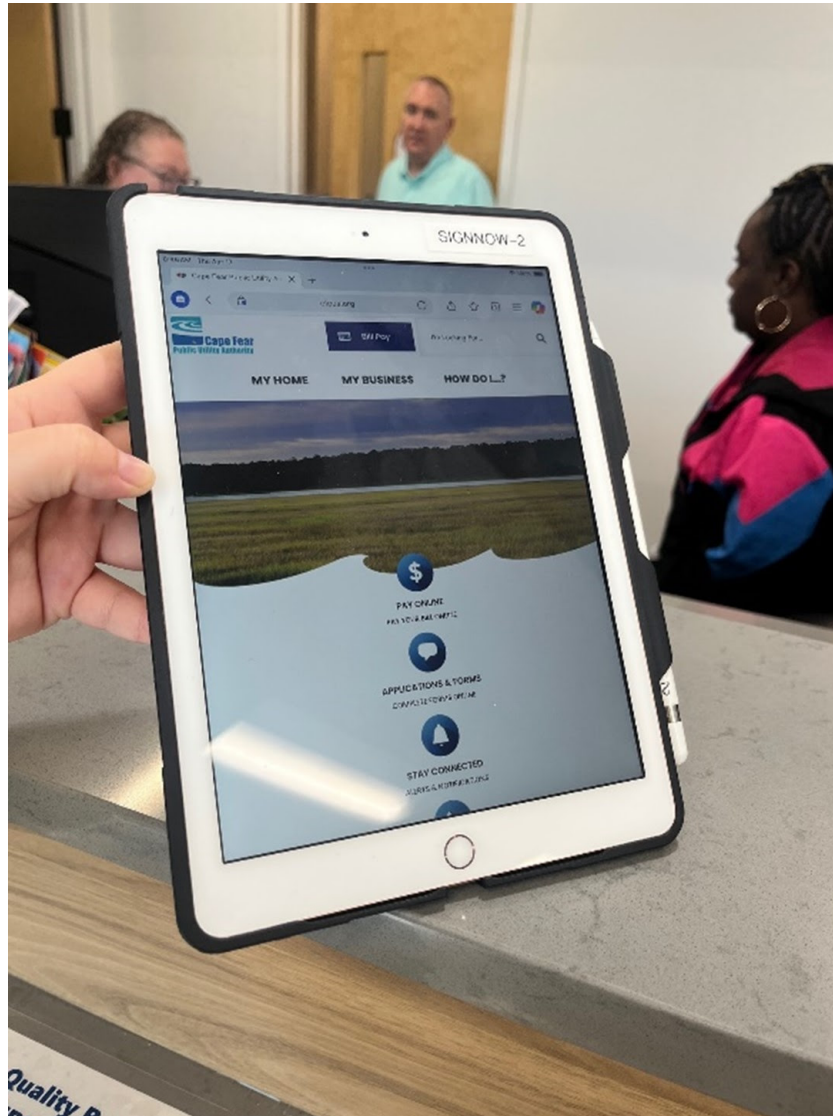
Water Conservation Hotline: (910) 332-6566

Water/Sewer Emergencies: (910) 332-6565

Email: communications@cfpua.org



Tablets Now Available in CFPUA's Lobby



Need help completing a CFPUA form? We now have iPads in our Customer Service lobby to help you complete all your [digital forms and applications](#), and save the paperwork!

Visit our offices at [235 Government Center Drive](#), 8:30 a.m. to 4:30 p.m., Monday through Fridays.

How Does CFPUA Treat My Water?



Between the Cape Fear River and your faucet, your drinking water undergoes many levels of state-of-the-art treatment. Learn how we do it all for about a penny per gallon!

CFPUA Objects to Chemours Motion to Seal Lawsuit Documents

Attorneys representing CFPUA in its lawsuit against Chemours and DuPont have [filed a response with the federal district court for the Eastern District of North Carolina](#) objecting to the companies' motion to seal CFPUA's summary judgment briefing and more than 180 of the companies' documents submitted as evidence in the case.

The documents requested to be sealed by the companies include an extensive record of Chemours' and DuPont's decades of releases of GenX and other per- and polyfluoroalkyl substances (PFAS) from their chemical manufacturing plant on the Cape Fear River. The river is the source of most of the raw water CFPUA treats and distributes to its customers in Wilmington and New Hanover County.

"Chemours and DuPont have burdened our community with their pollution since 1980. These companies' decades of pollution forced CFPUA to spend tens of millions of dollars to build and operate new Granular Activated Carbon filters to remove their PFAS from water we treat at the Sweeney Water Treatment Plant," said CFPUA Executive Director Kenneth Waldroup.

“I suppose it shouldn’t be surprising that they now want to keep our community from seeing the detailed record of what they did – and what they failed to do – in the course of their PFAS pollution. We, however, firmly believe our customers and our community deserve to know.”

Closed for Memorial Day

**CFPUA will be closed for business
Monday, May 26, for Memorial Day.**

Customers can still manage
their CFPUA accounts online
or through the Interactive
Voice-Response system.



910-332-6550



CFPUA.org



**Report Emergencies:
910-332-6565**



Employee Spotlight

Each month we introduce you to one of the more than 300 employees at CFPUA who work to provide you with the best water and wastewater services.



Azaleah Iniguez
GIS Specialist

Birthplace: Lompoc, California

Department/Division: Engineering & Treatment/Engineering Design

Position: GIS Analyst

Length of employment: 2 months

Briefly describe your typical day at work: A typical day at work includes updating various GIS projects and updating CFPUA's GIS database. Most projects I develop are requested by project/engineering managers. I ensure that the maps or data dashboards they request are tailored to their needs by listening to their feedback. These tools I create help them perform at their own job. The GIS team and I update CFPUA's GIS database by using engineering as-builts. We take the relevant sewer line and water line data from the as-builts and apply them to a GIS viewer.

What do you enjoy most about your job? As a GIS analyst for CFPUA, I get to exercise my problem-solving skills and creativity. For every project, I need to

display or analyze data in different ways. This means I need to slightly change my methods every time. I genuinely enjoy tackling the challenge of every project, which includes applying feedback from the individuals who requested the project. I enjoy interacting with my co-workers, and creating a data dashboard or map tailored to them.

Tell us about one of your biggest accomplishments or challenges while working at CFPUA? One accomplishment includes a successful presentation delivered by me, Ryan Weir, and Scott Stanley at the Spring 2025 NC One Water conference. The goal of the presentation was to show other public utilities how to apply GIS to their own systems. The audience was very interested and excited about the ideas and projects we shared.

What advice would you give to recent new hires? Have confidence in your abilities and allow room to grow. To me, this means adapting and subtly shifting the skillsets you're familiar with to CFPUA's work environment. Asking questions can show enthusiasm for your new position as well and is a way for you to become more familiar with CFPUA itself.

What's one thing you'd want customers to know about your department, position, or CFPUA in general? I'd want customers to know that all CFPUA employees are hardworking people. The individuals in my department are constantly looking for new methods, or developing new ideas to ensure the community has reliable access to our services.

What do you like to do when you're not at work? Some of my hobbies include various PC video games. Many of these are multiplayer, which allows me to play with my friends. I also enjoy drawing and visiting an indoor cycling class here in Wilmington. To relax, I usually watch TV with my parents while petting my cats.

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