



April 2024



Downtown Customer Service Lobby Moves

CFPUA's downtown Customer Service Lobby has moved to the City of Wilmington's [Skyline Center at 929 N. Front St.](#) (formerly the ThermoFisher/PPD building).

As with the former lobby, customers

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may visit the new CFPUA downtown customer service center between 8 a.m. and 5 p.m., Mondays through Fridays. The customer service center is located on the first floor of the Skyline Center.

In addition to the cashier's window, the lobby also offers customer self-service via the electronic kiosk.

Parking for the Skyline Center is available in the visitors' lot accessible from North Front Street.

CFPUA's main offices at [235 Government Center Drive](#) are not affected by the downtown relocation. Customers may also manage their accounts online at www.CFPUA.org/Online or by calling 910-332-6550 and using the Interactive Voice-Response System.

[Southside Wastewater Plant Replacement](#)

[Sweeney Treatment Enhancements Project](#)



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CONTACT US

Customer Service: (910) 332-6550

Engineering: (910) 332-6560

Human Resources: (910) 332-6570

Water Conservation Hotline: (910) 332-6566

Water/Sewer Emergencies: (910) 332-6565

Email: communications@cfpua.org



What to know about EPA's new PFAS rule

This month, The U.S. Environmental Protection Agency announced [the first enforceable regulations for PFAS compounds](#). CFPWA's drinking water is easily meeting the standards set by the new rules, thanks to the hard work our staff has done over the past seven years.

What are the regulations?

On April 10, EPA announced the first National Primary Drinking Water Regulation (NPDWR) for PFAS. This rule sets enforceable limits for six types of PFAS: PFOA, PFOS, PFHxS, PFNA, HFPO-DA (commonly known as GenX), and PFBS.

The EPA issued Maximum Contaminant Levels (MCLs), the highest level of a contaminant allowed in drinking water, for these compounds. The chart below lists those MCLs:

Compound	Final MCL
PFOA	4.0 parts per trillion
PFOS	4.0 ppt
PFHxS	10 ppt

Compound	Final MCL
PFNA	10 ppt
HFPO-DA (GenX)	10 ppt
Mixtures containing two or more of PFHxS, PFNA, HFPO-DA, and PFBS1 (unitless) Hazard Index	

What are the levels in CFPUA's drinking water?

CFPUA continues to remove PFAS from its drinking water to levels well below the limits announced this month by EPA. As of April 16, sampling of drinking water treated at our Sweeney Water Treatment Plant detected 0.0 ppt of the six regulated PFAS compounds.

CFPUA's weekly PFAS sampling results are posted at www.CFPUA.org/Results.

How is CFPUA removing PFAS?

Both of CFPUA's water treatment plants are highly effective at removing PFAS from drinking water. Our Sweeney Water Treatment Plant, which produces about 80 percent of the drinking water we provide to customers, using deep-bed Granular Activated Carbon filters to treat water for PFAS. Our smaller Richardson Water Treatment Plant used low-pressure reverse osmosis.

Where can I learn more?

Additional information about the EPA's new PFAS rule [is available at this link](#).

CFPUA's Work on Wilmington Team gives Elderhaus PACE a makeover

We are proud of hardworking CFPUA Senior Project Manager Bernice Johnson, a member of Leadership Wilmington's Class of 2024.

This month, Bernice and a team of her coworkers managed a clean-up and beautification effort at Elderhaus PACE during Leadership Wilmington's annual Work on Wilmington Day of service.

The CFPUA team revitalized the landscape in the sitting area for Elderhaus

PACE participants, removing old grass and mulch and replacing it with stones and blueberry bushes. Additionally, the team rehabilitated the entrance sign for Elderhaus PACE.

Bernice's project significantly improved the facility's functionality and appearance, enhancing the daily operations of this essential organization that elderly members of our community.



Celebrating Azalea Festival 2024!



Team CFPUA and Wayne Drop had a blast at this year's Azalea Festival Parade, celebrating with our Wilmington community and customers.

Employee Spotlight - Service Awards

This month, we're doing something a little different: recognizing not just one employee, but the 77 employees honored at this month's CFPUA Service Awards!





45 Years

Jeff Cermak, Wastewater Treatment

35 Years

Danny Sullivan, Collections

Lelia Hankins, Engineering

Milton Vann, Wastewater Treatment

30 Years

Jeremiah Peoples, Distribution

Donna Pope, Administration

25 Years

Alexander Brock, Distribution

Anthony Grady, Distribution

Aundria Miracle, Engineering

Lawrence Southerland, Water Treatment

20 Years

William Frye, Collections

Alan D. Layh, Engineering

Edward McCrea, Collections

Sonny Porter, Distribution

10 Years

Greg Bennett, Wastewater Treatment

Kevin Denson, Water Treatment

Michael Dombrowski, Water Treatment

Latasha Edney, Environmental Management and Sustainability

Liz Evans, Customer Service

John Jernigan, Engineering

Amy Lem, Customer Service

Marco Merrick, Engineering

Michael Morton, Wastewater Treatment

Richard Moses, Collections

Jarrell Myers, Collections

John Nixon, Customer Service – Meters

John Payne, Finance

Danielle Smith, Engineering

Steven Styers, Wastewater Treatment

John Tarasco, Engineering

Craig Wilson, Engineering

Darryl Tindall, Centralized
Maintenance

15 Years

Sherri Alexander, Finance

Brittany Cummings, Environmental
Management and Sustainability

Beth Eckert, Administration

Jude Eden, Information Technology

Cord Ellison, Administration

Ricky Faucette, Centralized
Maintenance

Adam Glidden, Wastewater
Treatment

Irving Greene, Wastewater
Treatment

Adam Poore, Environmental
Management and Sustainability

James McDonald, Customer Service
– Meters

Alan Melton, Engineering

Steve Mongeau, Engineering

Larry Redenbaugh, Centralized
Maintenance

Allyson Ridout, Environmental
Management and Sustainability

Elizabeth Severt, Finance

David Sickle, Information
Technology

Louis Smith, Collections

Joseph Valade, Collections

Stephen Worrell, Distribution

5 Years

Harold Andrews, Collections

Theodore Beeson, Customer Service
– Meters

Doyle Boyd, Water Treatment

Melissa Braam, Customer Service

Michael Britt, Wastewater Treatment

Ashley Garrason, Customer Service

Jameel Golden, Collections

Tifanie Hansley, Customer Service

Justin Lawson, Collections

Levar Lea, Distribution

Gail Meares, Customer Service –
Meters

Elmer Mosley, Collections

Jennifer Peterson, Customer Service

Gerardo Racioppi, Customer Service

Michael Rich, Information
Technology

Da'Von Robinson, Customer Service
– Meters

Makeba Robinson, Environmental
Management and Sustainability

Terry Smith, Wastewater Treatment

Erin Tremblay, Environmental
Management and Sustainability

Allan Upham, Water Treatment

David Vealey, Customer Service –
Meters

Courtney West, Customer Service – Meters

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