



July 2023



## **NOW HIRING: Join Team CFPUA!**

CFPUA has more than 300 essential employees keeping water and sewer flowing across Wilmington and New Hanover County. We want you to join our dedicated team of public servants!

### **FIND OUT ABOUT:**

[Current Job Opportunities](#)

[CFPUA Rates and Fees Schedule](#)

We're hiring for more than a dozen positions across the organization. From Water and Wastewater Treatment to Customer Service to Information Technology, CFPUA has a job to match your career goals.

A few reasons to join our team:

- Competitive Pay
- Excellent Benefits, including health, dental, vision, flex spending, and an Employee Assistance Program
- 401K matching
- Pension through the N.C. Retirement System for Local Government

Check out the links below to learn more and start your application:

[Sweeney Treatment Enhancements Project](#)



Click the icon above to sign up for news and alerts from CFPUA through [Notify Me](#).

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#### CONTACT US

Customer Service: (910) 332-6550

Engineering: (910) 332-6560

Human Resources: (910) 332-6570

Water Conservation Hotline: (910) 332-6566

Water/Sewer Emergencies: (910) 332-6565

Email: [communications@cfpua.org](mailto:communications@cfpua.org)

**See Current CFPUA Job Openings**

**Learn more about CFPUA Employee Benefits**

*Cape Fear Public Utility Authority is an Equal Opportunity Employer. We do not discriminate on the basis of age, sex (including sexual orientation and gender identity), pregnancy, race, color, creed, religion, national origin, military status, disability, or genetic information.*

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**Beat the heat with smart watering! 💧☀️**

With near-record temperatures hitting our area, it's extra important to practice good watering habits. Follow these rules of thumb to keep your lawn healthy,

conserve water, and save money on your CFPUA bill:

💧 Set sprinklers to run overnight; evaporation during hot, sunny hours can steal up to half your water.

💧 Let your lawn grow slightly longer to shield the soil and keep it moist.

💧 Check your lawn by stepping on it; if the grass springs back, it doesn't need water.

💧 Regularly check your sprinkler system for leaks.

💧 Take advantage of the rain! Your lawn needs just an inch of water per week to stay healthy; turn sprinklers off for a couple of days before and after rain.

Get more easy tips at [CFPUA.org/Conserve](https://CFPUA.org/Conserve).

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## CFPUA Awarded State Loans for Southside Replacement Project



Our Southside Plant Replacement Project was one of 60 projects across North Carolina [selected this month for funding assistance by the State Water Infrastructure Authority](#) (SWIA).

Gov. Roy Cooper's office announced that CFPWA was approved for up to \$35 million in low-interest loans to help fund the project, which will replace the Southside Wastewater Treatment Plant. Located on River Road and serving about half of CFPWA's customers, the Southside Plant opened in 1972 and is nearing the end of its useful life.

With construction costs estimated at \$250 million, this is the largest capital project in CFPWA's history. We appreciate this assistance from SWIA and the N.C. Department of Environmental Quality, which will reduce costs associated with the project and allow us to pass the savings along to CFPWA's customers.

Learn more about the project at [CFPWA.org/Southside](https://cfpwa.org/Southside).

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**See Ya Later, Alligator 🐊**





Staff at the Sweeney Water Treatment Plant had a special visitor this month: a 4-foot baby alligator.

The gator crawled into a containment basin underneath a diesel fuel tank outside the plant. Under the guidance and supervision of the New Hanover County Game Warden, Sweeney operators helped safely remove her with a net. The Game Warden measured, notched, and tagged the gator before safely transporting her to Fishing Creek off of U.S. 421.

Thank you to our Sweeney staff for going above and beyond and giving this guest a tour she won't forget.

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## Employee Spotlight

*Each month we introduce you to one of the more than 300 employees at CFPWA who work to provide you with the best water and wastewater services.*



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**Sara Eskew**  
**Administrative Support Specialist**

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**Name:** Sara Eskew

**Birthplace:** Rocky Mount, N.C.

**Department/Division:** Customer Service/Administration

**Position:** Administrative Support Specialist

**Length of employment:** 9 years

**Briefly describe your typical day at work:** As a Support Specialist, my day varies. I work on tasks for Finance and Purchasing to make sure vendors get paid and staff gets the supplies they need to perform their job duties. Sometimes I am pulled in different directions where I may help the Call Center one day and then the Offline Team the next. I help in any

*department that needs the extra support.*

**What do you enjoy most about your job?** *I enjoy working with people in various departments in our organization. I like getting to know them and learning what they do to contribute to CFPUA.*

**Tell us about one of your biggest accomplishments or challenges while working at CFPUA?** *One of my biggest accomplishments is when I was offered the opportunity to help with Board and Committee Meetings in 2019. It gave me the chance to interact with staff in multiple departments that I normally wouldn't have contact with. I learned how important the work we do every day is. I was able to sit in on meetings every month and get to know our Board members. This opportunity opened other doors for me, and I was appointed the Deputy Clerk to the Board.*

**What advice would you give to recent new hires?** *Stay positive and steadily work towards your goals. If you fail, just keep trying because you will succeed.*

**What's one thing you'd want customers to know about your department, position, or CFPUA in general?** *We are human just like them. We care about their concerns or problems and truly want to help them the best way we can.*

**What do you like to do when you're not at work?** *While I'm not at work I love to go for runs. I enter races every year, whether it's a 5K or 10K because it motivates me to keep going and to achieve something I never have before. I recently got back into roller-skating and have involved my daughter in this new adventure as well. She loves it and wants her own skates now. I love spending time with my husband, Daniel, and attending concerts when we get the chance. We are big music lovers. Our little girl Rosalie is following in the same steps and we just want to expose her to all the wonderful things in the world.*

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