



December 2022



2023 Calendar features local students' art

CFPUA's 2023 Value of Water
Calendar is now available!

This free calendar features art from
K-12 students across New Hanover
County. We asked students to
answer the question, "What does

FIND OUT ABOUT:

[Sweeney Treatment Enhancements
Project](#)

[Current Job Opportunities](#)

water mean to you?" through an original artwork. The results are collected in the calendar.

Pick up your free copy at one of CFPUA's two Customer Service Centers, while supplies last:

- [235 Government Center Drive](#)
- 305 Chestnut Street

Thank you to the many local students who participated! These beautiful artworks remind us of the value of water in our daily lives and its importance to our health and environment.

Keep an eye on CFPUA social media for news about next year's art contest!

[CFPUA Online Accounts](#)



Click the icon above to sign up for news and alerts from CFPUA through [Notify Me](#).

CONTACT US

Customer Service: (910) 332-6550

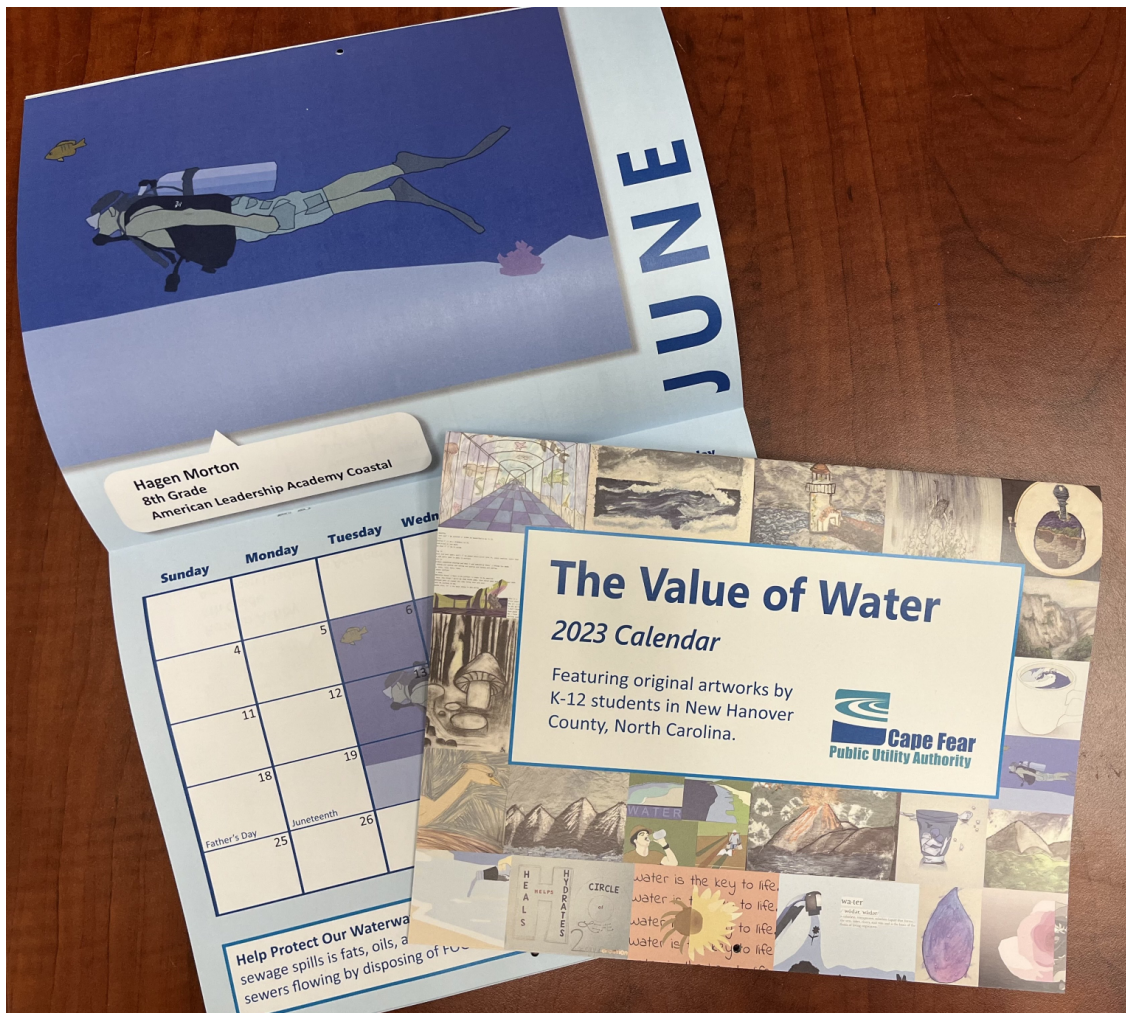
Engineering: (910) 332-6560

Human Resources: (910) 332-6570

Water Conservation Hotline: (910) 332-6566

Water/Sewer Emergencies: (910) 332-6565

Email: communications@cfpua.org



CFPUA's Year in Review





2022 was a momentous year for CFPUA and our customers. Check out some of the highlights from the past 12 months:

Sweeney Filters to Remove PFAS Come Online: Five years ago, this community learned our water supply was contaminated with PFAS, including GenX, from Chemours and its predecessor, DuPont. This year, we celebrated as new filters to effectively treat for PFAS came online at the Sweeney Water Treatment Plant. Since coming online in October, these deep-bed Granular Activated Carbon filters have continued to remove PFAS to at or near non-detectable levels.

[Learn more about the project at CFPUA.org/Sweeney.](https://cfpu.org/Sweeney)

CFPUA Wins the Gold: In October, CFPUA was one of just eight utilities nationwide to win the Gold Award for Exceptional Utility Performance from the Association of Metropolitan Water Agencies (AMWA). The award honors AMWA members that exhibit high levels of performance in product quality, customer satisfaction, financial viability, community sustainability, infrastructure strategy, and more. The award is visiting each CFPUA facility so that all 340 of our employees can see it and be recognized.

New Raw Water Main for Southeastern N.C.: In May, CFPUA and our partners at Lower Cape Fear Water and Sewer Authority and Brunswick County cut the ribbon on the Kings Bluff Raw Water Transmission Main. CFPUA served as project manager for construction of the 14-mile main, which increased the water available to local utilities, allowing our region to stay ahead of growth.

\$512 Million for Water and Sewer Infrastructure: In June, the CFPUA Board approved a [10-year Capital Improvements Plan totaling \\$512 million in projects](#). 82 percent of funds are focused on improvements to aging infrastructure, with another 16 percent dedicated to growth. Among the projects in the 10-year CIP is a significant upgrade to the Southside Wastewater Treatment Plant,

construction of a new sewer pump station and force mains to serve northern New Hanover County, and increasing capacity at the Richardson Water Treatment Plant.

Protection Plan for the Cape Fear River: This year, CFPUA worked with partner organizations across the region to develop a [Source Water Protection Plan](#) for the lower Cape Fear River, the main drinking water source for hundreds of thousands of North Carolinians. The plan outlines strategies to protect the river from point- and non-point pollution sources. It also details short- and long-term goals to establish regional resources on source water protection, inventory potential contamination sources, promote education around source water protection, and more.

[Learn about all these achievements and more in CFPUA's 2022 Annual Report.](#)

Protect Pipes from Freezing!



The first freeze of the season is headed our way this month. Now is the time to protect plumbing, especially outdoor and uninsulated pipes, from damage:

❄️ Turn off and drain your irrigation system.

❄️ Drain and cover your backflow preventer.

❄️ Insulate outdoor plumbing or wrap pipes in towels.

❄️ Open cabinets to let warmer air circulate around plumbing.

❄️ If you're concerned about plumbing in outbuildings or cold areas of your property, let a small trickle run through the pipes.

Sweeney Team Gets an Early Holiday Gift



Who doesn't want a new tricycle for Christmas?

Staff at the Sweeney Plant recently purchased a trike for transportation around the large plant property. As an alternative to the golf cart staff had been using, the trike will save energy and promote health and fitness among the team.

Since putting the trike into service at the end of November, staff has already clocked nearly 13 miles!

Closed for Christmas

CFPUA will be closed for business on Friday, December 23, Monday, December 26, and Tuesday, December 27. Customers can still manage their CFPUA accounts online or through the Interactive Voice-Response system.



910-332-6550



CFPUA.org



**Report Emergencies:
910-332-6565**



Season's Greetings from CFPUA

On behalf of CFPUA's 340 employees, we wish you and your family a happy and safe holiday season. We look forward to continuing to serve you in 2023!



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