



Water Works

March 2022



2021 Water Quality Report available

CFPUA's 2021 Drinking Water Quality Report is now available to read and download.

This annual report compiles water quality data for CFPUA's three

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[2021 Drinking Water Quality Report](#)

[Payment Plans](#)

drinking water systems: the Sweeney Water System (which serves 80% of CFPUA customers), the Richardson Water System (15% of customers), and the Monterey Heights Water System (5% of customers).

In the report, you'll find data on every contaminant and water quality characteristic for which CFPUA tested drinking water in 2021. The report also provides helpful information on protecting home plumbing, water disinfection processes, and more.

You can read the report at www.CFPUA.org/2021WaterQuality.

[For prior years' reports, click here.](#)

[Sweeney Treatment Enhancements Project](#)



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VIDEO: Progress on new Sweeney filters



Water filtration enhancements are coming to CFPUA's Sweeney Water Treatment Plant. Check out the latest on our new, deep-bed Granular Activated Carbon (GAC) filters, which will remove PFAS and reduce GenX to near or at non-detectable levels.

CFPUA, Wrightsville Beach approve bulk water sale agreement



This month, the CFPUA Board approved a proposal to sell the Town of Wrightsville Beach as much as 150 million gallons per year of treated drinking water at CFPUA's prevailing bulk water rate (currently \$3.48 per 1,000 gallons) for five years. Following approval by Wrightsville Beach leaders, the contract will begin in April 2022.

Under an earlier agreement between CFPUA and the Town, signed in April 2019, CFPUA provided as much as 45 million gallons of water per year at a short-term, mutual aid rate of \$0.65 per 1,000 gallons. This temporary rate was calculated to cover the incremental costs to produce the drinking water. The 2019 contract expires April 18, 2022.

The 2019 contract also stipulated that upon expiration of the agreement, the Town could:

1. Become a bulk water customer of CFPUA at CFPUA's prevailing bulk water rate, OR
2. Work with CFPUA to consolidate the Town of Wrightsville Beach's water system into CFPUA's water system within six months of the end of the contract, OR
3. Pay a fee equal to the difference between the discount rate and the current bulk water rate for all water purchased during the term of the 2019 contract.

The new agreement follows the terms of the 2019 contract by offering the Town the water it is requesting at the prevailing bulk water rate.

"CFPUA and Wrightsville Beach have much in common. Both have been left to deal with the pollution of our neighbor Chemours, which State regulators have identified as the party responsible for PFAS contamination in New Hanover County's groundwater," said CFPUA Executive Director Kenneth Waldroup. "Despite that, Chemours so far has demonstrated no willingness to take the neighborly step of proactively paying the costs to address this pollution that the State has unambiguously stated was the responsibility of Chemours."

Learn about water treatment at the Cape Fear Museum in April



A free event next month at the Cape Fear Museum will take guests behind the scenes of the water treatment process, and offer updates on filtration enhancements to tackle PFAS compounds.

This program will be held at **2 p.m., Sunday, April 3 at the Cape Fear Museum: [814 Market St., Wilmington.](#)**

CFPUA's Deputy Executive Director for Treatment and Engineering, Carel Vandermeiden, will cover the many processes used to treat water at CFPUA's Sweeney Water Treatment Plant. Guests will also learn about new, deep-bed Granular Activated Carbon filters under construction at the Sweeney Plant, which are scheduled to come online this summer.

[For more information, click here.](#)

Employee Spotlight

Each month we introduce you to one of the more than 300 employees at CFPUA who work to provide you with the best water and wastewater services.



Ricky Bullard **Field Supervisor**

Name: *Ricky Bullard*

Birthplace: *Laurinburg, N.C.*

Department/Division: *Linear Assets/Project Management -- Collections*

Position: *Field Supervisor*

Length of employment: *21 years*

Briefly describe your typical day at work: *First thing in the morning I arrive and check emails. I head out in the field about 9 a.m. to CFPUA's sewer pump station sites. I typically answer questions from contractors, inspectors, and six pump station crews and six pump station operators.*

What do you enjoy most about your job? *Helping coworkers solve problems, assisting*

and troubleshooting equipment failures, and assisting everyone completing a common goal.

Tell us about one of your biggest accomplishments or challenges while working at CFPUA: *I was promoted to Field Supervisor in 2016 after working in the field from 2001-2016 as a Crew Leader and Pump Station Foreman.*

What advice would you give to new hires? *CFPUA is a great place to work and build a career. Always be open to learning and open-minded when taking advice from experienced personnel.*

What's one thing you'd want customers to know about your department, position, or CFPUA in general? *We work 24/7, 365 days a year to make sure sewage stays in the pipes and the environment is protected. During hurricanes/storm events, all crews are required to be available and respond to emergencies. There is a lot of prep work before storms and repairs after storms to avoid service disruption to our customers.*

What do you like to do when you're not at work? *Play guitar, fish, and golf.*

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