



Water Works

June 2021



No fee increase in CFPUA's new budget

For the third year in a row, CFPUA's
adopted budget includes no increase

to the rate customers pay for water and sewer service.

In June, the CFPUA Board adopted its budget for the Fiscal Year beginning July 1, 2021, and ending June 30, 2022. The \$91.97 million budget is a 2.2 percent increase over the current budget.

The budget keeps rates at the following for a single-family residence:

- Fixed bimonthly water base rate: \$27.56
- Water consumption rate: \$4.02 per 1,000 gallons
- Fixed bimonthly sewer base rate: \$29.10
- Sewer use rate: \$4.63 per 1,000 gallons

[For a full schedule of CFPUA's rates and fees, click here.](#)

[For more information on the Fiscal Year 2022 budget, click here.](#)

FIND OUT ABOUT:

[Financial Assistance for CFPUA customers](#)

[CFPUA Rates and Fees](#)

[Sweeney Treatment Enhancements Project](#)



Click [here](#) to get started.

CONTACT US

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Engineering: (910) 332-6560

Human Resources: (910) 332-6570

Water Conservation Hotline: (910) 332-6566

Water/Sewer Emergencies: (910) 332-6565

Email: communications@cfpua.org

CFPUA hires new Executive Director



Kenneth Waldroup

On June 9, the CFPUA Board named Kenneth Waldroup as CFPUA's new Executive Director.

Mr. Waldroup has 27 years of experience in the water industry and is currently an assistant director at the City of Raleigh Public Utilities Department (Raleigh Water), which is North Carolina's second-largest public water system and serves about 600,000 residents in Raleigh and six other Wake County communities. He will begin as CFPUA's Executive Director at the end of June.

His selection is the culmination of a months-long nationwide recruitment effort. Mr. Waldroup will succeed Jim Flechtner, who has been CFPUA's Executive Director since 2013 and announced his retirement in August 2020.

A licensed professional engineer, Mr. Waldroup holds a bachelor's degree in nuclear engineering from N.C. State University and will earn a master's degree in public administration this fall from N.C. Central University. He is a former member of the N.C. Environmental Management Commission and is the 2020-21 chair of the North Carolina Section of the American Water Works Association & the North Carolina Member Association of the Water Environment Federation.

“CFPUA is a high-performing organization staffed by talented individuals who are obviously dedicated to serving their customers and the community,” Mr. Waldroup said. “I am frequently in touch with many of CFPUA’s peers in the water industry, and I can tell you that CFPUA is very well-regarded. My work in Raleigh has been consistently rewarding and fulfilling, and I would only leave it for an even more rewarding and fulfilling experience.”

Going skyward at the Sweeney Plant



Things are looking up at CFPUA’s Sweeney Water Treatment Plant. Construction on new filters at the plant recently passed the 55 percent complete mark, and the roughly two-story-tall housing for the filters is coming together.

Once complete, the addition at the Sweeney Plant will house eight deep-bed Granular Activated Carbon (GAC) filters. Crews broke ground in November 2019 on the \$43 million project, which remains on-track for the filters to begin operating in early 2022.

GAC is highly effective at removing PFAS such as GenX from water. Models

have shown that the new GAC filters are expected to filter about 90 percent of the PFAS compounds in water sourced from the Cape Fear River.

Keep an eye on CFPUA social media for updates on the Sweeney project as work wraps up in the coming months.

**Click here to learn more about the
Sweeney Enhancements Project**



Closed for Independence Day



Interactive Voice-Response:
910-332-6550



Customer Self-Service:
www.CFPUA.org/Online



Water/Sewer Emergencies:
910-332-6565

CFPUA's offices will be closed Monday, July 5, in observance of Independence Day. We will reopen for regular business at 8 a.m. Tuesday, July 6.

Employee Spotlight

Each month we introduce you to one of the more than 300 employees at CFPUA who work to provide you with the best water and wastewater services.



Danny Sullivan

Collections Field Supervisor

Name: *Danny Sullivan*

Birthplace: *Wilmington, N.C.*

Department/Division: *Collections/Maintenance*

Position: *Collections Field Supervisor*

Length of employment: *38 years (City of Wilmington, then CFPWA)*

Briefly describe your typical day at work: *There is no typical day. I drive a jet truck (used for cleaning and flushing sewer mains), plus I'm over two other jet trucks, five Vector trucks, and two camera trucks (which use CCTV to find breaks and problems inside of mains). My day could be anything from seeing what issues our crews are responding to, to talking with local plumbers, to assisting Customer Service. That's what I like about it -- I may work with three people in a day or I may work with 20.*

What do you enjoy most about your job? *I like helping out my customers. Just recently*

we helped a young couple with sewer issues caused by a root in the pipes. Solving those issues helps the customers and protects the environment.

Tell us about one of your biggest accomplishments or challenges while working at CFPUA: *Staying here this long is one of them. My wife says I can't retire because I can't be Superman if I'm not working. I just like making us a better company, and when times are bad, making them better.*

What advice would you give to new hires? *Just keep an open mind. The sewer business has this stigma that it's dirty, but when you look at the total composition of wastewater, it's not that bad. I will say, to be in the sewer business, you've got to have a sense a humor. You've got to have jokes.*

What's one thing you'd want customers to know about your department, position, or CFPUA in general? *If they think they have a problem, call us anytime, 24 hours a day, 7 days a week, 365 days a year.*

What do you like to do when you're not at work? *I like to ride side-by-sides -- a 4-wheel-drive buggy -- and ride Harleys. We like to go mudding, load up the motor home and the dogs and go hang out in a mudhole. I can retire, but right now I like what I'm doing.*

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